

## Project 339: Alms House Window Replacement, Sittingbourne, Kent

**Client:** Optivo Housing Association

**Programme:** 8 Weeks

**Construction Details:** Decorations, Double Glazed, Improved Thermal Efficiency, Steel Windows

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## **Alms House Window Replacement**

We were approached by a local housing association to assist them with this alms house window replacement project due to its sensitivity.- Spicer homes is a block of 16 properties that are all occupied by elderly residents and, as such, a great deal of thought and care had to go into the planning of the works. The property is Grade II listed which required additional attention with regards to design and detailing of and around the windows.

### **Conservation**

We carried out an initial survey of the property 6 months prior to the proposed commencement date. With numerous meetings with the housing association, the residents and the conservation officer we ensured that everyone was happy with the final design.-The existing windows were single glazed, Crittal windows and needed to be replaced with a double glazed alternative for the houses to achieve an improved thermal efficiency. To ensure that the alms houses maintained the same appearance, double glazed windows were manufactured by Crittal. The modern looking steel frames have added a stylish replacement without losing any of the buildings original character. In addition the residents will notice that there is far less heat loss during the winter months. They have already noticed a huge reduction in condensation and outside noise levels have been dramatically reduced.

### **Customer Satisfaction**

On completion of the works, each resident was given a customer satisfaction questionnaire to complete and we scored 100% in all areas which we are extremely proud of and is a credit to the management team on this project.- We also received a letter from the housing association, thanking us for not receiving any complaints whilst the project was carried out and a job well done!

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### **Commercial Building**

Commercial building is a growth area for Waller Building. We work in the education and healthcare sectors. The retail sector is also an area of growth. This is due to many warehouse developments in the south east. We install toilet and kitchen areas. We also install commercial window and doors. For examples of our services, take a look at our commercial glazing case studies.

### **Waller Building**

In the last 25 years, Waller Building has worked on many commercial projects. Our reputation is growing fast. The services provided range from refurbishment through to extensions and complete new builds. Additionally our glazing department repairs windows and glass. We also install uPVC and aluminium windows and doors. One of the major areas that we are continuing grow is window replacement in schools. Waller Associates is Fensa, Chas, Constructionline and safecontractor approved. We would also be happy to give you a price for any refurbishment works.

### **Contact Waller Building**

Based in Sittingbourne, Kent, we carry out works throughout the south east of England.-If you would like a quotation on any size of glazing projects, please contact us. Call 01795 424435 or email [mark@wallerservices.com](mailto:mark@wallerservices.com)

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